

PRIVACY POLICY - CUSTOMER INFORMATION

Municipality of Caramanico Terme • GDPR Compliance 2016/679

Introduction

Below are listed the details regarding the processing of personal data of users visiting this website. This privacy policy is provided in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation - GDPR) for all individuals who access and interact with the online services provided by the Municipality of Caramanico Terme, accessible from the official domain: valledellorfento.com

1 - Data Controller

The data controller for the processing of personal data is the Municipality of Caramanico Terme, with legal headquarters in Corso G. Bernardi, 30 - 65023 Caramanico Terme (PE), Italy.

2 - Place of Data Processing

Data collected from the online services provided are processed at the municipal offices of the Municipality of Caramanico Terme by authorized personnel or subjects specifically appointed as data processors.

3 - Types of Data Processed

Registration Data: The collection of registration data is strictly limited to the name, surname, email address, and optional telephone number. Providing this data is necessary to obtain the access authorization. Failure to provide it will make it impossible to issue the access ticket. The data is processed exclusively for biodiversity monitoring, ecological impact management, and tourist security within the Reserve.

Navigation Data: During normal operation, the software and computer systems responsible for operating this website acquire some technical data whose transmission is implicit in the use of internet communication protocols. This technical data (IP addresses, page views, timestamps, browser type) is processed anonymously and solely for statistical purposes to ensure the correct functioning of the services.

4 - Data Processing Methods

All personal data is processed using automated and secure IT/telematic tools for the time strictly necessary to achieve the purposes for which they were collected. Specific security measures are implemented to prevent data loss, illicit or incorrect use, and unauthorized access.

5 - Data Retention and Anonymization

In full compliance with data minimization principles, personal identity data (name, surname, email, telephone) is completely and automatically anonymized after 60 days from the date of the excursion. The remaining anonymized technical data is kept exclusively for statistical research and environmental monitoring purposes.

6 - Rights of the Data Subjects

Under the GDPR, data subjects have the right at any time to obtain confirmation of the existence of their data, verify its accuracy, request correction, integration, limitation of processing, or complete erasure (the right to be forgotten). Requests must be sent directly to the Data Controller at the Municipality offices or via email at info@comune.caramanicoterme.pe.it.

Additionally, data subjects have the right to lodge a complaint with the National Data Protection Authority (Garante

per la protezione dei dati personali) if they believe their rights have been violated.

Privacy Policy updated on: June 1, 2026